



Province of Alberta

# **NEW HOME BUYER PROTECTION ACT**

Statutes of Alberta, 2012  
Chapter N-3.2

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### Note

All persons making use of this consolidation are reminded that it has no legislative sanction, that amendments have been embodied for convenience of reference only. The official Statutes and Regulations should be consulted for all purposes of interpreting and applying the law.

### Regulations

The following is a list of the regulations made under the *New Home Buyer Protection Act* that are filed as Alberta Regulations under the Regulations Act.

	<b>Alta. Reg.</b>	<i>Amendments</i>
<b>New Home Buyer Protection Act</b>		
New Home Buyer Protection (General) .....	211/2013 .....	159/2014, 31/2015, 97/2016, 206/2017, 56/2019, 210/2020
<i>NOTE: AR 210/2020 comes into force July 1, 2021</i>		
New Home Buyer Protection (Ministerial) .....	220/2013 .....	165/2014, 101/2016, 236/2017, 237/2017

# **NEW HOME BUYER PROTECTION ACT**

## Chapter N-3.2

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HER MAJESTY, by and with the advice and consent of the  
Legislative Assembly of Alberta, enacts as follows:

**Interpretation**

**1(1)** In this Act,

- (a) “accredited agency” means an accredited agency as defined in the *Safety Codes Act*;
- (b) “accredited municipality” means an accredited municipality as defined in the *Safety Codes Act*;
- (c) “accredited regional services commission” means an accredited regional services commission as defined in the *Safety Codes Act*;
- (d) “administrative penalty”, except where used in section 4.5(1)(g) in reference to a prescribed Act, means an administrative penalty imposed under section 15;
- (e) “authorization” means an authorization issued by the Registrar under section 5;
- (f) “Board” means the New Home Buyer Protection Board established under section 18;
- (g) “building envelope” means the collection of components that separate conditioned space from unconditioned space, the exterior air or the ground, or that separate conditioned spaces intended to be conditioned to temperatures differing by more than 10°C at design conditions;
- (g.1) “common facilities” means
  - (i) property managed by a condominium corporation pursuant to its bylaws, and
  - (ii) a unit in a building described in a condominium plan, or any portion of such a unit, that includes all or part of one or more of
    - (A) the building envelope,
    - (B) a delivery and distribution system that serves 2 or more units,
    - (C) a load-bearing part,
    - (D) any common property as defined in section 14(1)(a) of the *Condominium Property Act*, and
    - (E) any area subject to an easement in favour of another unit,whether or not that unit or portion of a unit is intended for residential occupancy;

- (h) “common property” has the same meaning as in section 1(1)(f) of the *Condominium Property Act*;
- (i) “compliance officer” means a person appointed under section 10 as a compliance officer;
- (j) “compliance order” means a compliance order issued under section 12;
- (k) “Court” means the Court of Queen’s Bench;
- (l) “defects in the building envelope” means defects that result in the failure of the building envelope to perform its intended function;
- (m) “delivery and distribution systems” include electrical, gas, plumbing, heating, ventilation and air-conditioning systems to which the *Safety Codes Act* applies and any other systems prescribed as delivery and distribution systems;
- (n) “home warranty insurance contract” means a contract of insurance issued by a warranty provider covering defects in the construction of a new home and consequential losses or costs incurred by the owner;
- (o) “insurance” means insurance as defined in the *Insurance Act*;
- (o.1) “licence” means a licence issued under Part 1.1;
- (p) “manufactured home” means a home that is constructed
  - (i) as an individual pre-assembled unit intended for delivery to a residential site, or
  - (ii) from a number of pre-assembled units that are intended for delivery to and assembly at a residential site;
- (q) “Minister” means the Minister determined under section 16 of the *Government Organization Act* as the Minister responsible for this statute;
- (r) “multiple family dwelling” means a building containing 2 or more dwelling units;
- (s) “new home” means a building, or a portion of a building, that is newly constructed or that is being constructed and is intended for residential occupancy and in respect of which the protection period has not expired, and includes
  - (i) a self-contained dwelling unit that

- (A) is detached,
  - (B) is attached to one or more other self-contained dwelling units, or
  - (C) includes a secondary suite,
- (ii) common property, common facilities and other assets of a condominium corporation,
  - (iii) any building or portion of a building that is of a class prescribed as a class of new home to which this Act applies,
  - (iv) a building that is intended for residential occupancy and that is a reconstruction, and
  - (v) a manufactured home,
- but does not include a hotel, motel, dormitory, care facility, relocatable work camp or any building exempted by the regulations from the definition of new home;
- (t) “owner” means a person who purchases a new home or contracts with a residential builder to build a new home and includes
    - (i) a person who acquires a life interest in a new home,
    - (ii) a condominium corporation under the *Condominium Property Act* in respect of the common property, common facilities and other assets,
    - (iii) a cooperative incorporated under the *Cooperatives Act*, a corporation or a society having an ownership interest in a new home, and
    - (iv) a subsequent purchaser of a new home, including a person who acquires a new home from a previous owner through inheritance, gift, foreclosure or other legal means or operation of law;
  - (u) “owner builder” means an individual who builds or intends to build a new home for personal use or a person prescribed as an owner builder to which this Act applies;
  - (v) “permit issuer” means a permit issuer as defined under the *Safety Codes Act*;

- (w) “personal information” means personal information as defined in the *Freedom of Information and Protection of Privacy Act*;
- (x) “prescribed” means prescribed or otherwise provided for in the regulations;
- (y) “protection period” means the protection period determined under section 1.1;
- (z) “reconstruction” means a change, addition, alteration or repair to a building that is intended for residential occupancy and that is prescribed to be a reconstruction;
- (aa) “Registrar” means the person appointed under section 8 as the Registrar;
- (bb) “registry” means the registry established under section 9;
- (cc) “required home warranty coverage” means coverage under a home warranty insurance contract that meets the requirements of section 3(6);
- (dd) “residential builder” means a person who engages in, arranges for or manages all or substantially all of the construction or reconstruction of a new home, or agrees to do any of those things, and includes a general contractor, but does not include an owner builder;
- (ee) “warranty provider” means a warranty provider as defined in section 548.1(1) of the *Insurance Act*.

**(2)** In this Act,

- (a) a reference to “this Act” includes the regulations made under this statute;
- (b) a reference to “this statute” does not include the regulations made under this statute.

**(3)** A reference to “purchase period” in a home warranty insurance contract entered into before August 1, 2014 is deemed to be a reference to “protection period” as defined in subsection (1)(y).

2012 cN-3.2 s1;2014 c5 s2;2017 c10 s2

**Determination of protection period**

**1.1(1)** Subject to subsections (3) and (4), the protection period in the case of a new home other than common property or common facilities is,

- (a) for a new home constructed by a residential builder on land owned by the residential builder, where there is a transfer of title to the land by the residential builder to the owner, the 10-year period beginning on the earliest of
    - (i) the date the new home is first occupied,
    - (ii) the date an accredited agency, accredited municipality or accredited regional services commission grants permission to occupy the new home, and
    - (iii) the date the transfer of title to the new home is registered,
  - (b) for a new home constructed by a residential builder or an owner builder on land owned by the owner or the owner builder prior to permit issuance, the 10-year period beginning on the earlier of
    - (i) the date the new home is first occupied, and
    - (ii) the date an accredited agency, accredited municipality or accredited regional services commission grants permission to occupy the new home,
- and
- (c) for a new home constructed by a residential builder on land not owned by the owner, where there is no transfer of title to the land by the residential builder to the owner, the 10-year period beginning on the earlier of
    - (i) the date the new home is first occupied, and
    - (ii) the date an accredited agency, accredited municipality or accredited regional services commission grants permission to occupy the new home.

**(2)** Subject to subsection (5), the protection period in the case of common property or common facilities in a building is the 10-year period beginning when

- (a) the title to an inhabitable unit in the building or in a building in a phase of development of a condominium is transferred from a residential builder to a purchaser of a unit in an arm's length transaction, and
- (b) the residential builder has entered into an agreement with a qualified person to have the qualified person prepare a building assessment report for the building or for the phase

of development within 180 days of the transfer of title described in clause (a).

**(3)** The protection period for a dwelling unit included in a condominium plan registered in respect of a multiple family dwelling originally built for rental purposes is deemed to be the 10-year period beginning on the earlier of

- (a) the date the unit was first occupied as a rental unit, and
- (b) the date an accredited agency, accredited municipality or accredited regional services commission granted permission to occupy the unit as a rental unit.

**(4)** The protection period for a dwelling unit on land subdivided by a plan of subdivision, other than a condominium plan, registered in respect of a multiple family dwelling originally built for rental purposes is deemed to be the 10-year period beginning on the earlier of

- (a) the date the unit was first occupied as a rental unit, and
- (b) the date an accredited agency, accredited municipality or accredited regional services commission granted permission to occupy the unit as a rental unit.

**(5)** The protection period for common property and common facilities included in a condominium plan registered in respect of a multiple family dwelling originally built for rental purposes is as determined under the regulations.

**(6)** Subsections (1) and (2) apply only to new homes constructed under a building permit applied for on or after August 1, 2014.

2014 c5 s3;2017 c10 s3

#### **Application**

**2** This Act applies only to new homes constructed under a building permit applied for on or after February 1, 2014.

2012 cN-3.2 s2;2017 c10 s4

#### **Requirement for licence or authorization**

**2.1(1)** No residential builder shall build a new home except in accordance with a valid licence issued under Part 1.1.

**(2)** No owner builder shall build a new home except in accordance with a valid authorization issued under Part 2.

2017 c10 s5

## **Part 1**

### **Home Warranty Protection**

#### **Home warranty requirements**

**3(1)** No person shall build a new home unless

- (a) the new home
  - (i) is registered with the Registrar, and
  - (ii) is covered by a home warranty insurance contract that complies with subsection (6),
- and
- (b) the person has been offered the option to purchase the additional coverage referred to in subsection (7)(a) and (b).

**(1.1)** Despite subsection (1)(a)(ii) but subject to any regulations under section 28(1)(h.2), the Registrar may issue, on any terms and conditions the Registrar considers appropriate, an authorization that authorizes the owner builder to build the new home without having a home warranty insurance contract.

**(2)** Subject to subsection (5), a person shall not sell or offer to sell a new home while the new home is being constructed or during the protection period unless

- (a) the new home has the required home warranty coverage for the protection period or the balance of the protection period, as the case may be, and
- (b) the person provides the prospective owner of the new home with a disclosure notice in respect of the home warranty coverage described in clause (a) in a form satisfactory to the Registrar.

**(3)** Other than for the common property and common facilities in a building,

- (a) for a new home constructed by a residential builder on land owned by the residential builder, where there is a transfer of title to the land by the residential builder to the owner, coverage begins on the date the protection period begins under section 1.1(1)(a),
- (b) for a new home constructed by a residential builder or an owner builder on land owned by the owner or the owner builder prior to permit issuance, coverage begins on the date the protection period begins under section 1.1(1)(b), and

- (c) for a new home constructed by a residential builder on land not owned by the owner, where there is no transfer of title to the land by the residential builder to the owner, coverage begins on the date the protection period begins under section 1.1(1)(c).
- (4) With respect to the common property and common facilities in a building, coverage begins on the date the protection period begins under section 1.1(2).
- (5) The Registrar may
  - (a) exempt a person from the requirements of subsection (2) if the Registrar is satisfied, on application by the person, that the person would suffer undue hardship if the exemption were not granted, and may impose terms and conditions on the exemption, and
  - (b) require a person who receives an exemption under this subsection to provide a prospective owner of the new home with a disclosure notice in respect of the exemption described in clause (a) in a form satisfactory to the Registrar.
- (6) A home warranty insurance contract must provide coverage in accordance with the *Insurance Act* for
  - (a) defects in materials and labour for a period of at least one year starting on the date on which the coverage begins,
  - (b) defects in materials and labour related to delivery and distribution systems for a period of at least 2 years starting on the date on which the coverage begins,
  - (c) defects in the building envelope for a period of at least 5 years starting on the date on which the coverage begins, and
  - (d) structural defects for a period of at least 10 years starting on the date on which the coverage begins.
- (7) A warranty provider must offer the option to purchase, at an additional premium, additional coverage covering
  - (a) defects in the building envelope for a prescribed period, and
  - (b) defects in other prescribed components of the new home for a prescribed period.
- (8) Repealed 2014 c5 s4.

2012 cN-3.2 s3;2014 c5 s4;2017 c10 s6

**Rental use designation**

**3.1(1)** In this section, “rental use designation” means a designation of land by a residential builder or a sole owner provided to the Registrar under subsection (4)(a)(ii)(B).

**(2)** A residential builder of a multiple family dwelling built for rental purposes is exempt from the application of section 3(1)(a)(ii) and (b) and (2) in respect of the multiple family dwelling.

**(3)** A sole owner of a multiple family dwelling built for rental purposes is exempt from the application of section 3(2) in respect of the multiple family dwelling.

**(4)** The exemptions in subsections (2) and (3) apply only if

- (a) the residential builder or sole owner
  - (i) registers the multiple family dwelling with the Registrar,
  - (ii) provides the Registrar with
    - (A) an acknowledgment in a form satisfactory to the Registrar of the obligations of the residential builder or the sole owner under this Act if the exemption ceases to apply, and
    - (B) a designation in a form and manner satisfactory to the Registrar respecting the land on which the multiple family dwelling is or is proposed to be located,
  - (iii) pays the required fees, if any, and
  - (iv) complies with subsection (8),
- (b) the Registrar registers a caveat in respect of the rental use designation under subsection (5) against the certificate of title to the land that is the subject of the rental use designation, and
- (c) the caveat remains on the certificate of title during the protection period applicable to the multiple family dwelling under section 1.1(1).

**(5)** Despite the *Land Titles Act* or any other enactment, the Registrar, or a registered owner of a parcel of land as the Registrar’s agent, may register a caveat in respect of the rental use designation against the title to the land that is the subject of the rental use designation.

**(6)** A caveat registered pursuant to subsection (5)

- (a) must be in a form satisfactory to the Registrar of Land Titles,
- (b) shall be registered against the certificate of title to the land that is the subject of the rental use designation,
- (c) runs with the land,
- (d) may be discharged only by the Registrar or an order of a court,
- (e) does not lapse and shall not be cancelled except on the receipt by the Registrar of Land Titles of a notice in writing from the Registrar requesting the cancellation, and
- (f) shall, subject to clauses (d) and (e) and subsection (9), remain registered against the certificate of title to the land, notwithstanding that subsequent to the caveat being registered another person gains title to any portion of the land through
  - (i) a foreclosure action,
  - (ii) civil enforcement proceedings,
  - (iii) an action for specific performance, or
  - (iv) tax recovery proceedings under the *Municipal Government Act*.

**(7)** Sections 136, 137 and 138 of the *Land Titles Act* do not apply to a caveat registered under subsection (5).

**(8)** Where a caveat in respect of a rental use designation is registered under subsection (5), the land may not be

- (a) sold, made subject to an agreement for sale or otherwise disposed of, unless it is sold to a person referred to in subsection (3),
- (b) included in a condominium plan or a proposed condominium plan, or
- (c) subdivided in any other manner,

by the residential builder or the sole owner during the protection period applicable to the multiple family dwelling under section 1.1 without the written permission of the Registrar.

(9) Subject to the regulations, the Registrar may discharge a caveat on application by the owner of a parcel of land that is the subject of the rental use designation.

(10) This section applies only to multiple family dwellings constructed under a building permit applied for on or after August 1, 2014.

2014 c5 s5;2017 c10 s7

#### **Statutory protection**

**4(1)** This section applies only to a new home that does not have home warranty coverage as required by this Act.

(2) Subject to subsection (2.1), a residential builder or an owner builder of a new home is deemed to have agreed with the prospective owner of the new home and subsequent owners of that home, to the extent of labour, materials and design supplied, used or arranged by the residential builder or owner builder, that, except to the extent prescribed, the new home, as it exists at the date the protection period begins,

- (a) is free from defects in materials and labour and will remain so for a period of at least one year from the date the protection period begins,
- (b) is free from defects in materials and labour related to delivery and distribution systems and will remain so for a period of at least 2 years from the date the protection period begins,
- (c) is free from defects in the building envelope and will remain so for a period of at least 5 years from the date the protection period begins, and
- (d) is free from structural defects and will remain so for a period of at least 10 years from the date the protection period begins.

**(2.1)** In subsection (2), with respect to the common property or common facilities in a building or a phase of development, “the date the protection period begins” means the date that is 180 days after the transfer of title described in section 1.1(2)(a).

(3) Any term of an agreement that purports to waive, exclude, limit or qualify the protection under subsection (2) is of no effect.

(4) The protection under subsection (2) applies for the benefit of the person who owns the new home at any time during the periods specified in subsection (2).

- (5) The person who owns the new home when there is a breach of the protection under subsection (2) is deemed
- (a) to have given good consideration for the benefit of the protection, and
  - (b) to be the only person entitled to recover damages for a breach of the protection.
- (6) Despite subsection (5), if the ownership of the new home changes during the course of an action for a breach of the protection under subsection (2), the new owner is entitled to be substituted as plaintiff and to enforce all rights that the former owner could have enforced.
- (7) Nothing in this section
- (a) excludes, qualifies or limits any other term, express or implied, or
  - (b) relieves any person of liability to which the person would otherwise be subject.

2012 cN-3.2 s4;2014 c5 s6

## Part 1.1 Licensing

### Licensing

- 4.1(1)** The Registrar may, on application, issue a licence to a residential builder if
- (a) the Registrar is satisfied that the residential builder meets the prescribed qualifications and conditions for licensing,
  - (b) where the residential builder is a corporation, the Registrar is satisfied that no individual about whom disclosure is required under subsection (3) would be refused a licence if the individual were an applicant, and
  - (c) the residential builder pays the required licence fee.
- (2)** The Registrar may
- (a) require an applicant to take, or where the applicant is a corporation, to require any of its directors, officers or employees to take, courses and examinations for the purposes of ensuring that the applicant or the applicant's directors, officers and employees meet the qualifications and conditions referred to in subsection (1)(a), and

- (b) set and administer courses and examinations for the purposes of clause (a).

(3) Where a residential builder applying for a licence or the renewal of a licence is a corporation, the residential builder must file a statement with the Registrar disclosing to the satisfaction of the Registrar the identity of all directors and officers of the corporation.

(4) If, after a statement is filed under subsection (3), there is any change in the information required to be disclosed, an updated statement must be filed with the Registrar forthwith.

(5) A licence is not transferable.

2017 c10 s8

#### **Renewal of licence**

**4.2(1)** A residential builder who holds a licence under this Part may, within the time prescribed, apply to the Registrar to have the licence renewed.

(2) The Registrar may renew the licence, with or without conditions and restrictions, if

- (a) the Registrar is satisfied that the residential builder continues to meet the applicable requirements of section 4.1, and

(b) the residential builder pays the required renewal fee.

2017 c10 s8

#### **Conditions**

**4.3** Subject to the regulations, the Registrar may at any time impose conditions and restrictions on a licence issued or renewed under this Part.

2017 c10 s8

#### **Expiry of licence**

**4.4** Subject to section 4.5, a licence expires one year after the day it was issued or last renewed or, if an earlier expiry date is specified on the licence by the Registrar, on the specified date.

2017 c10 s8

#### **Suspension or cancellation of licence**

**4.5(1)** The Registrar may refuse to issue or renew or may at any time suspend or cancel, as the Registrar considers appropriate, the licence of a residential builder

- (a) for any reason that would render the residential builder ineligible for a licence under section 4.1 if the residential builder were applying for a licence under that section,
- (b) if the residential builder has made a false statement about a material matter in the application for the licence or renewal or refuses to provide information about a material matter when requested to do so by the Registrar,
- (c) if the residential builder is convicted of an offence under this Act or a prescribed offence under another Act,
- (d) if the residential builder has breached a condition of the licence or a restriction on the licence,
- (e) if the Registrar considers that the application for the licence or renewal is not or was not made in good faith,
- (f) if the residential builder has failed to comply with a compliance order or a prescribed order or direction under another Act,
- (g) if the residential builder has failed to pay an administrative penalty under this Act or a prescribed Act,
- (h) if the licence was issued in error, or
- (i) in any other circumstances in which the Registrar considers the refusal, suspension or cancellation appropriate to avoid or reduce a risk to the public or any person.

(2) Subject to the regulations, the Registrar may reinstate a licence that has been suspended or cancelled if the Registrar is satisfied that it is appropriate to do so and that the issues that resulted in the suspension or cancellation have been addressed.

2017 c10 s8

#### **Notice of decision and surrender of licence**

**4.6(1)** If the Registrar refuses to issue or renew a licence or suspends, cancels or imposes conditions or restrictions on a licence, the Registrar shall serve the residential builder with notice of the decision.

(2) The notice must

- (a) include written reasons for the Registrar's decision, and
- (b) advise the residential builder of the right under section 17 to appeal the Registrar's decision to the Board.

**(3)** Where the Registrar suspends, cancels or refuses to renew the licence of a residential builder, the residential builder must forthwith surrender the licence to the Registrar.

2017 c10 s8

**Holding out**

**4.7** A person who does not hold a valid licence under this Part shall not represent or hold out, expressly or by implication, that the person is licensed under this Part.

2017 c10 s8

## **Part 2**

### **Owner Builder Authorizations**

**Authorizations for owner builders**

**5(1)** Subject to section 6, the Registrar may, on application, issue an authorization, subject to any terms and conditions the Registrar considers appropriate, to an owner builder if the owner builder

- (a) registers the new home with the Registrar,
- (b) meets the prescribed criteria, and
- (c) pays the required fees, if any.

**(2)** The Registrar may issue an authorization under subsection (1) to a person who does not meet the criteria referred to in subsection (1)(b) if the Registrar is satisfied that special circumstances justify doing so.

**(3)** Repealed 2017 c10 s9.

2012 cN-3.2 s5;2017 c10 s9

**Refusal, suspension or cancellation of authorization**

**6** The Registrar may refuse to issue an authorization to an owner builder or may at any time suspend or cancel, as the Registrar considers appropriate, an owner builder's authorization

- (a) if the owner builder does not meet the prescribed criteria referred to in section 5(1)(b) or does not pay the required fees, if any, under section 5(1)(c),
- (b) if the owner builder has made a false statement about a material matter in the application for an authorization or refuses to provide information about a material matter when requested to do so by the Registrar,
- (c) if the owner builder is convicted of an offence under this Act,

- (d) if the owner builder has breached a condition of the authorization or a restriction on the authorization,
- (e) if the Registrar considers that the application for the authorization is not or was not made in good faith,
- (f) if the owner builder has failed to comply with a compliance order,
- (g) if the owner builder has failed to pay an administrative penalty, or
- (h) if the authorization was issued in error.

2012 cN-3.2 s6;2017 c10 s10

#### **Notice of refusal, suspension or cancellation of authorization**

**7(1)** If the Registrar refuses to issue an authorization, or suspends or cancels an authorization, the Registrar shall serve the owner builder with notice of the decision.

**(2)** If the Registrar suspends or cancels an authorization held by an owner builder to whom a building permit has been issued under the *Safety Codes Act*, the Registrar shall notify the permit issuer.

2012 cN-3.2 s7;2017 c10 s11

### **Part 3 Registrar and Compliance Officers**

#### **Registrar**

**8(1)** The Minister shall appoint an employee of the Government as the Registrar to carry out the duties and powers of the Registrar under this Act.

**(2)** The Registrar is authorized to collect, directly or indirectly, the personal information needed to carry out the Registrar's duties and powers.

**(3)** The Registrar may, for the purpose of assisting the public, publicly disclose information, including personal information, obtained under this Act and no liability results from the disclosure if it was made in good faith.

**(4)** The Registrar shall

- (a) provide information to the Superintendent of Insurance appointed under the *Insurance Act* respecting
  - (i) any matter that is subject to the *Insurance Act*, and
  - (ii) any compliance orders issued to a warranty provider,

and

- (b) provide information to the Director of Fair Trading appointed under the *Consumer Protection Act* respecting any matter that is subject to the *Consumer Protection Act*.

**(5) The Registrar**

- (a) may, on application by a permit issuer or an applicant for a permit, determine whether a building or a portion of a building or a proposed building or a portion of a proposed building is a new home to which this Act applies or is exempt from the application of this Act, and
- (b) may, on application by a residential builder or owner of a building or a proposed building that is subject to an exemption under this Act, provide notice that the building or proposed building is exempt from the application of this Act.

**(6)** The Registrar shall give notice of a decision to the applicant under subsection (5) and mail a copy to the registered owner of the land on which the building is or is proposed to be located.

2012 cN-3.2 s8;2014 c5 s7;2017 c18 s1(24)

**Delegation by Registrar**

**8.1** Subject to the regulations, the Registrar may delegate any power or duty conferred or imposed on the Registrar by this Act to one or more employees of the Government of Alberta.

2014 c5 s8

**Registry**

**9(1)** The Registrar shall establish and maintain a registry that must include information on

- (a) licences applied for, issued, renewed, suspended, cancelled or reinstated under this Act,
- (a.1) authorizations applied for, issued, suspended or cancelled under this Act,
- (a.2) exemptions applied for or issued under this Act,
- (b) new homes built or under construction by residential builders, including details of the home warranty insurance contracts covering the new homes,
- (c) new homes built or under construction by owner builders, including details of the home warranty insurance contracts covering the new homes, if applicable,

- (d) persons in respect of whom administrative penalties have been imposed or compliance orders have been issued under this Act,
- (e) persons convicted of an offence under this Act, and
- (f) any other prescribed information.

(2) The Registrar shall establish and maintain an online registry accessible to the public that consists of any portion of the information in the registry as prescribed, and may publicly disclose that information.

2012 cN-3.2 s9;2017 c10 s12

#### **Appointment of compliance officers**

**10(1)** The Minister shall appoint one or more employees of the Government as compliance officers.

(2) The Minister shall provide compliance officers with identification cards for the purposes of this Act.

#### **Powers of compliance officers**

**11(1)** For the purposes of this Act, a compliance officer may

- (a) require an owner builder to produce any or all of the following:
  - (i) proof of the owner builder's authorization;
  - (ii) any records relating to the application for the authorization;
  - (iii) any records relating to an exemption from a requirement under this Act,
- (b) require a residential builder to produce any or all of the following:
  - (i) proof of the residential builder's licence;
  - (ii) any records relating to the application for the licence;
  - (iii) proof that a new home built or under construction by the residential builder has the required home warranty coverage;
  - (iv) any records relating to an exemption from a requirement under this Act,

- (b.1) require any person who the compliance officer reasonably believes is building a new home to produce proof that the person holds a licence or authorization or is exempt from a requirement under this Act and any records relating to the licence, authorization or exemption,
  - (c) enter and examine any premises, other than a private dwelling place, in which the compliance officer has reason to believe there is something to which this Act applies,
  - (d) interview any person to determine if there has been compliance with this Act,
  - (e) demand the production, within a reasonable time, of any record or document pertaining in any manner to compliance with this Act and on giving a receipt for it remove it for not more than 48 hours for the purpose of making copies of it, and
  - (f) exercise and perform any other prescribed powers and duties.
- (2) A person shall not obstruct a compliance officer in the exercise of powers under this section or withhold from him or her, or conceal or destroy, a record relevant to an investigation.
- (3) A compliance officer, on the request of a person on the premises the compliance officer enters, shall produce the identification card provided under section 10.

2012 cN-3.2 s11;2017 c10 s13

## **Part 4**

### **Enforcement and Reviews**

#### **Compliance orders**

- 12(1)** A compliance officer may issue a compliance order to any person if the officer believes on reasonable and probable grounds that the person has failed to comply with this Act.
- (2) A compliance order must be in the prescribed form, and must
- (a) contain the following:
    - (i) the name of the person to whom the compliance order is issued;
    - (ii) direction as to the action the person must take, stop or modify;

- (iii) the date by which the person must comply with the compliance order;
  - (iv) the reasons for the compliance order;
  - (v) a statement of the person's right under section 13 to request that the compliance order be reviewed by the Registrar;
  - (vi) any other information required by the regulations,
- and
- (b) be served on the person to whom it is issued.
- (3)** Without limiting subsection (2)(a)(ii), a compliance order may specify any of the following requirements:
- (a) that a person must apply to obtain a licence or an authorization or to be granted an exemption in accordance with this Act;
  - (b) that a person must obtain the required home warranty coverage;
  - (c) that a person must provide to a prospective owner a copy of the disclosure notice referred to in section 3(2) or (5);
  - (d) that a person must provide documentation to a compliance officer to assist the officer in the execution of the officer's duties;
  - (e) that a person must register a new home or the person's intention to build a new home in accordance with this Act;
  - (f) any other prescribed requirement.
- (4)** A compliance officer may amend a compliance order, in which case subsection (2) applies to the amendment.
- (5)** If a compliance officer is satisfied that the circumstances that gave rise to a compliance order are no longer present or have been affected by other circumstances, the compliance officer may cancel the compliance order by serving written notice of the cancellation to the person to whom the compliance order was issued.

2012 cN-3.2 s12;2017 c10 s14

**Review**

- 13(1)** A person to whom a compliance order is issued may request that the Registrar review the compliance order.

- (2) A request under subsection (1) must be made
- (a) within 30 days after the person is served with the compliance order, or
  - (b) within the period specified by the Registrar, if the Registrar is satisfied that
    - (i) special circumstances existed that precluded the filing of a request for review within the period required by clause (a), and
    - (ii) an injustice would otherwise result.
- (3) The Registrar may allow any other person affected by a compliance order to request a review of that compliance order under subsection (1) and may refuse such a request.
- (4) A decision of the Registrar under subsection (3) refusing a request for a review is not appealable to the Board.
- (5) A request under subsection (1) must be in writing, must identify the error the person believes was made or the other grounds on which the review is requested and must be accompanied with the required fee, if any.
- (6) The Registrar may refer a request for a review of a compliance order directly to the Board.
- (7) Within 30 days after the service of a compliance order, the Registrar, on the Registrar's own initiative, may initiate a review of that order by serving notice of the intention to do so on the person to whom it was issued.

**Registrar's decision**

- 14(1)** Unless the Registrar refers a request for a review under section 13(1) to the Board under section 13(6), the Registrar, as soon as practicable after receiving a request under section 13(1) or initiating a review under section 13(7), shall review the compliance order and
- (a) confirm, vary or cancel the compliance order or refer the matter back to the compliance officer with or without directions,
  - (b) notify the person who requested the review in writing of
    - (i) the Registrar's decision,

- (ii) the reasons for the decision, and
  - (iii) the person's right to appeal the decision to the Board,
- and
- (c) provide a copy of the notice referred to in clause (b) to the compliance officer who issued the compliance order.
- (2)** The Registrar
- (a) shall consider the submissions of the person who requested a review of a compliance order, and
  - (b) may review the matter on the basis of documents only, or may make any investigation of the matter that the Registrar considers necessary.

**Administrative penalties**

**15(1)** The Registrar, in accordance with this section and the regulations, may impose an administrative penalty on a person who

- (a) contravenes a provision of this Act the contravention of which is prescribed as a contravention in respect of which an administrative penalty may be imposed,
- (b) fails to comply with a compliance order, or
- (c) fails to comply with a term or condition of an authorization.

**(2)** An administrative penalty may be

- (a) a single amount, or
- (b) an amount for each day that the contravention or failure to comply continues,

but the total amount of an administrative penalty must not exceed \$100 000.

**(2.1)** Where a contravention or failure to comply referred to in subsection (1) is in respect of a multiple family dwelling, a separate administrative penalty may be imposed for each dwelling unit that is a new home within the multiple family dwelling.

**(3)** If, in the opinion of the Registrar, a person who is subject to an administrative penalty under subsection (2)(b) is taking reasonable measures to remedy the contravention or failure to comply, the Registrar, in writing, may suspend the application of a daily

penalty on any terms and conditions the Registrar considers appropriate.

**(4)** If an administrative penalty is imposed on a person, the Registrar shall serve a notice of the administrative penalty on the person.

**(5)** A notice under subsection (4) must state the following:

- (a) the name of the person liable to pay the administrative penalty;
- (b) the reasons for imposing the administrative penalty;
- (c) the amount of the administrative penalty and whether it is imposed as a single amount or as an amount for each day that the contravention or failure to comply continues;
- (d) the date by which the administrative penalty is to be paid;
- (e) that the person liable to pay the administrative penalty may, under section 17, appeal the imposition of the penalty or the amount of the penalty, or both;
- (f) any other prescribed information.

**(6)** An administrative penalty may be imposed on one or more directors, officers or other persons who authorized, permitted or acquiesced in a contravention or failure to comply by a corporation for which an administrative penalty may be imposed, whether or not an administrative penalty has been imposed on the corporation for the same contravention or failure to comply.

**(6.1)** An administrative penalty may be imposed jointly and severally on a corporation and one or more directors, officers or other persons referred to in subsection (6).

**(7)** An administrative penalty must be paid

- (a) within 30 days after the date on which the notice of administrative penalty referred to in subsection (4) is served on the person, or
- (b) if an appeal is commenced regarding the administrative penalty, by depositing an irrevocable letter of credit in the amount of the administrative penalty with the President of Treasury Board and Minister of Finance within 30 days after the date on which the notice of administrative penalty referred to in subsection (4) is served on the person.

**(8)** A person who pays an administrative penalty in respect of a contravention or failure to comply shall not be charged under this Act with an offence in respect of the contravention or failure to comply that is described in the notice of administrative penalty.

2012 cN-3.2 s15;2014 c5 s9;2017 c10 s15

#### **Enforcement of administrative penalties**

**16(1)** When the appeal period has expired or the Board has dismissed the appeal in whole or in part, the Registrar may enforce the administrative penalty by filing in the Court a certified copy of the notice of the administrative penalty, and on the notice being filed, the administrative penalty constitutes a debt payable to the Crown in right of Alberta, who may take proceedings on the notice as if it were a judgment of the Court.

**(2)** If the Board varies an administrative penalty, a copy of the order varying the administrative penalty shall be filed in the Court and subsection (1) applies to the administrative penalty as if the order of the Board were the notice referred to in subsection (1).

## **Part 5 Appeals**

### **Appeals**

**17(1)** A person

- (a) who has been refused a licence or renewal of a licence,
- (a.1) whose licence is made subject to conditions or restrictions,
- (a.2) whose licence has been cancelled or suspended,
- (a.3) who has been refused an authorization,
- (b) whose authorization is made subject to terms and conditions,
- (c) whose authorization has been cancelled or suspended,
- (d) whose application under section 3(5) for an exemption from section 3(2) on grounds of undue hardship has been refused,
- (e) to whom a compliance order has been issued that has been reviewed by the Registrar under section 14,
- (f) who has been served with a notice of administrative penalty under section 15, or
- (g) who is affected by a decision for which grounds for appeal are prescribed,

may appeal the decision, order or administrative penalty by filing with the Board a notice of appeal within 30 days after being notified in writing of the decision, order or administrative penalty.

(2) The Board may allow any other person affected by a compliance order to appeal that order under subsection (1).

(3) A notice of appeal filed under subsection (1) must be accompanied with payment of the applicable fee imposed under section 25.

2012 cN-3.2 s17;2014 c5 s10;2017 c10 s16

### **New Home Buyer Protection Board**

**18(1)** The Minister may in accordance with the regulations establish a New Home Buyer Protection Board to hear appeals under this Act.

(2) Repealed 2014 c5 s11.

(2.1) In addition to the matters referred to in subsection (1), the Board has all necessary jurisdiction and power to serve as the appeal body and to hear appeals under another enactment that may be assigned to it by the Lieutenant Governor in Council.

(3) The members of the Board are to be appointed by the Minister in accordance with the regulations.

(4) The Minister may set the rates of remuneration for and provide for the payment of reasonable living and travelling expenses to the members of the Board in accordance with any applicable regulations under the *Alberta Public Agencies Governance Act*.

(5) The Minister may set the time within which the Board is to hear an appeal and render a decision and may extend that time.

(6) The Board may confirm, vary or quash the decision, order or administrative penalty that is being appealed.

(7) An appeal under this section is a new trial of the issues that resulted in the decision, order or administrative penalty being appealed.

(8) The Minister may make regulations

(a) respecting the establishment of the Board, including the terms and manner of appointment of members and the chair;

(a.1) respecting delegation by the chair under section 20.2;

(b) establishing grounds for appeals to the Board;

- (c) establishing rules of procedure, including rules respecting the following matters:
- (i) adjournments of matters before the Board;
  - (ii) the attendance of witnesses before the Board;
  - (iii) the applicability of the rules of evidence in judicial proceedings to hearings before the Board;
  - (iv) the receiving and recording of evidence;
  - (v) empowering the Board to proceed when a party to the appeal fails to appear at or attend a hearing;
  - (vi) the applicability of the *Alberta Rules of Court* to hearings before the Board;
  - (vii) empowering the Board to require the production of any record, object or thing;
  - (viii) the reconsideration of decisions made by the Board;
  - (ix) costs.

**(9)** Subject to this section and the regulations, the Board may make rules governing its own procedure and business.

**(10)** The *Regulations Act* does not apply to rules made under subsection (9).

2012 cN-3.2 s18;2014 c5 s11;2015 c10 s43

#### **Effect of appeal**

**19(1)** Subject to subsection (2), an appeal under section 18 of a decision or order does not affect the status or enforceability of the decision or order being appealed.

**(1.1)** An appeal under section 18 of an administrative penalty does not affect the status or enforceability of the administrative penalty being appealed.

**(2)** A person who files a notice of appeal under section 17 may apply to the Board to stay the decision or order being appealed until the Board renders its decision on the appeal.

**(3)** On receiving an application under subsection (2) and after allowing the Registrar to make representations, the Board may, if the Board considers it appropriate, order a stay of the decision or order being appealed until the Board renders its decision on the appeal.

2012 cN-3.2 s19;2014 c5 s12

**Powers of Board**

- 20(1)** For the purposes of conducting appeals before the Board,
- (a) the chair and the other members of the Board have the same power as is vested in the Court for the trial of civil actions
    - (i) to summon and enforce the attendance of witnesses,
    - (ii) to compel witnesses to give evidence on oath or otherwise,
    - (iii) to compel witnesses to give evidence in person or otherwise, and
    - (iv) to compel witnesses to produce any record, object or thing that relates to the matter being heard,
  - (a.1) the Board may decide questions of the sufficiency, validity or timeliness of service of documents under this Act,
  - (b) the Board may take evidence under oath,
  - (c) any member of the Board may administer oaths for the purpose of taking evidence, and
  - (d) the Board may reconsider a previous decision made by the Board.
- (2)** If any person fails to attend, to answer questions or to produce a record, object or thing as required under subsection (1)(a), or conducts himself or herself in a manner that might be in contempt of the Board or its proceedings, the Board may apply to the Court for an order committing that person for contempt in the same manner as if that person were in breach of an order or judgment of that Court, or restraining any conduct found by the Court to be in contempt of the Board or its proceedings.
- (3)** On an application under subsection (2), the Court may grant any order that, in the opinion of the Court, is necessary to enable the Board to carry out its duties.

2012 cN-3.2 s20;2014 c5 s13

**Costs**

- 20.1(1)** The Board may order costs against a person in any circumstances as the Board determines to be appropriate.

(2) An order of the Board under subsection (1) may be registered in the Personal Property Registry and at a land titles office and, on registration, has the same effect as if it were a registered writ of enforcement issued after judgment has been entered in an action by the Court.

2014 c5 s14

#### **Delegation by chair**

**20.2** Subject to the regulations, the chair may delegate any power given to the chair under this Act.

2014 c5 s14

#### **Appeal to Court**

**21(1)** The Registrar or a person whose appeal is heard by the Board may appeal the decision of the Board by filing an application with the Court and serving the application on any other parties to the appeal heard by the Board within 30 days after being notified in writing of the decision, and the Court may make any order that the Board may make under section 18(6).

(2) An appeal lies from a decision of the Board to the Court only on a question of law or jurisdiction.

(3) The decision of the Court is final and cannot be further appealed.

2012 cN-3.2 s21;2014 c5 s15

#### **Decision admissible in appeal**

**21.1** A copy of a decision of the Board that is certified by the person who presided at the appeal before the Board or by the chair of the Board as being a true copy of the original decision is proof, in the absence of evidence to the contrary, of the decision and is admissible in evidence without proof of the appointment or signature of the person who signed the certificate.

2014 c5 s16

## **Part 6 General Provisions**

#### **Protection from liability**

**22** No action lies against the Crown or its employees or officers, a permit issuer, an accredited agency or its employees or officers, an accredited municipality or its employees or officers, an accredited regional services commission or its employees or officers, the Board or its members or employees or a person appointed or engaged to perform a duty or exercise a power for the Board, for anything done or omitted to be done by any of them in good faith while exercising their powers and performing their duties under this Act.

**Act prevails**

**23(1)** Any waiver or release by a person of the person's rights, benefits or protections under this Act is void.

**(2)** Subsection (1) does not apply to a release made by a person in the settlement of a dispute.

**Permits**

**24(1)** A permit issuer shall not issue a building permit for a proposed new home unless the applicant for the permit provides evidence, in a form acceptable to the Registrar, that the proposed new home complies with the requirements of this Act.

**(2)** On request of the Registrar, a permit issuer shall forward to the Registrar information provided by applicants for permits under subsection (1).

2012 cN-3.2 s24;2017 c10 s17

**Fees**

**25** The Minister may by order impose fees for any one or more of the following:

- (a) for registering a new home or other information with the Registrar;
- (b) for searching the registry;
- (b.1) for licences;
- (c) for authorizations;
- (d) for filing notices of appeal under section 17;
- (e) for any other matter under this Act in respect of which payment of a fee may be required;
- (f) for requesting a review under section 13.

2012 cN-3.2 s25;2017 c10 s18

**Offence and penalty**

**26(1)** Every person who

- (a) interferes with or in any manner hinders the Registrar or a compliance officer in the exercise of the Registrar's or compliance officer's powers or performance of the Registrar's or compliance officer's duties under this Act,
- (b) knowingly furnishes false or misleading information in any application under this Act or in any statement, form, report or return required to be furnished under this Act,

- (c) fails to prepare, submit or retain any information that the person is required by this Act to prepare, submit or retain, or
- (d) contravenes
  - (i) this statute,
  - (ii) a regulation made under this statute where the regulation specifies that it is an offence to contravene or fail to comply with the regulation,
  - (iii) a term or condition in a licence, authorization or exemption, or
  - (iv) a compliance order,

is guilty of an offence and is liable

- (e) for a first offence, to a fine of not more than \$100 000, and
- (f) for a 2nd or subsequent offence, to a fine of not more than \$500 000.

**(2)** If a corporation commits an offence under subsection (1), every director, officer or other person who authorized, permitted or acquiesced in or participated in the commission of the offence is guilty of the offence and is liable to the fine provided for the offence, whether or not the corporation has been prosecuted for or convicted of the offence.

**(3)** A prosecution for an offence under this Act must be commenced by the later of

- (a) 3 years after the date on which the act or omission that is alleged to constitute the offence occurred, and
- (b) one year after the date on which the Registrar learned of the act or omission referred to in clause (a).

2012 cN-3.2 s26;2017 c10 s19

### **Restitution**

**27(1)** A justice who convicts a defendant of an offence under this Act may, on the application of the Minister of Justice and Solicitor General or of a person aggrieved or that person's representative, at the time sentence is imposed, order the defendant to pay to an aggrieved person an amount as restitution for loss of or damage to property suffered by the aggrieved person as a result of the commission of the offence if the amount is readily ascertainable.

**(2)** If an amount that is ordered to be paid under subsection (1) is not paid within the time ordered by the justice, the applicant may,

by filing the order, enter as a judgment in the Court of Queen's Bench the amount ordered to be paid, and that judgment is enforceable against the defendant in the same manner as if it were a judgment rendered against the defendant in the Court of Queen's Bench in civil proceedings.

(3) Every person who is ordered to pay an amount under this section must make the payments in accordance with the order.

### Regulations

**28(1)** The Lieutenant Governor in Council may make regulations

- (a) providing, for the purpose of section 1(1)(m), that a system or part of a system is a delivery and distribution system to which this Act applies;
- (b) providing, for the purpose of section 1(1)(s)(iii), that a class of buildings or portions of buildings is a class of new home to which this Act applies;
- (c) prescribing, for the purpose of section 1(1)(u), that a person is an owner builder to which this Act applies;
- (d) prescribing, for the purpose of section 1(1)(z), that changes, additions, alterations or repairs to a building are reconstructions to which this Act applies;
- (e) respecting building assessment reports required by section 1.1(2), including but not limited to regulations respecting
  - (i) assigning responsibility for building assessment reports;
  - (ii) any assessments or inspections that must be completed for inclusion in building assessment reports;
  - (iii) any information that must be included in the building assessment reports;
  - (iv) the form of building assessment reports;
  - (v) the qualifications persons who complete building assessment reports must hold;
  - (vi) timelines for completion and submission of building assessment reports;
  - (vii) persons to whom building assessment reports must be submitted;

- (viii) powers of persons preparing building assessment reports;
- (f) prescribing the period of additional coverage referred to in section 3(7)(a);
- (f.1) respecting the determination of the protection period for the common property and common facilities in a building included in a condominium plan registered in respect of a multiple family dwelling originally built for rental purposes;
- (g) respecting defects in components of a new home for which a warranty provider must offer the option to purchase additional coverage, and prescribing the period of that additional coverage;
- (h) prescribing the extent of any liability under section 4(2);
- (h.1) respecting licences, including, without limitation, regulations
  - (i) respecting qualifications and conditions for the purposes of section 4.1(1)(a);
  - (ii) respecting applications for licences and licence renewals;
  - (iii) prescribing or otherwise providing for the time within which a residential builder may apply for renewal of a licence;
  - (iv) respecting the issuance, refusal, renewal, suspension, cancellation and reinstatement of licences by the Registrar;
  - (v) respecting conditions and restrictions referred to in section 4.3;
  - (vi) respecting requirements for residential builders to produce and display proof of having a licence or an exemption;
  - (vii) respecting publication of the issuance, refusal, renewal, suspension, cancellation and reinstatement of licences and of any conditions or restrictions on licences;
- (viii) establishing categories of residential builders for the purposes of regulations made under any or all of subclauses (i) to (vii), including, without limitation, regulations providing differently for different categories of residential builders;

- (ix) respecting exemptions from fees and fee refunds for licences issued for any of the categories of residential builders established under subclause (viii);
  - (x) establishing classes of licences for the purposes of regulations made under any or all of subclauses (i) to (vii), including, without limitation, regulations prescribing or otherwise describing requirements that apply or that do not apply to different classes of licences and activities that licences of different classes authorize or do not authorize;
  - (xi) prescribing offences under other Acts for the purposes of section 4.5(1)(c);
  - (xii) prescribing orders and directions under other Acts for the purposes of section 4.5(1)(f);
  - (xiii) prescribing Acts for the purposes of section 4.5(1)(g);
- (h.2) respecting authorizations, including, without limitation, regulations
- (i) respecting applications for authorizations;
  - (ii) prescribing criteria for the purposes of section 5(1)(b);
  - (iii) respecting the issuance, refusal, suspension and cancellation of authorizations by the Registrar;
  - (iv) for the purposes of section 3(1.1), respecting circumstances in which the Registrar must not issue an authorization to build a new home unless the new home is covered by a home warranty insurance contract;
  - (v) establishing categories of owner builders for the purposes of regulations made under any or all of subclauses (i) to (iv), including, without limitation, regulations providing differently for different categories of owner builders;
  - (vi) establishing classes of authorizations for the purposes of regulations made under any or all of subclauses (i) to (iv), including, without limitation, regulations prescribing or otherwise describing requirements that apply or that do not apply to different classes of authorizations, and activities that authorizations of different classes authorize or do not authorize;

- (h.3) respecting requirements for accredited municipalities, accredited regional service commissions, accredited agencies or the Alberta Safety Codes Authority established under the *Safety Codes Act* to disclose information, including personal information, to the Registrar on request;
  - (i) respecting additional powers and duties of the Registrar;
- (i.1) respecting delegation by the Registrar under section 8.1;
  - (j) respecting information to be included in the registry and identifying information in the registry that may be made available to the public, including prescribing the portion of the information that is to be included in the online registry;
  - (k) respecting the collection, use and disclosure of personal information;
  - (l) prescribing additional powers and duties of compliance officers;
- (m) respecting
  - (i) the imposition of administrative penalties,
  - (ii) the criteria for determining appropriate administrative penalties,
  - (iii) the prescribing of different limits on different administrative penalties,
  - (iv) the prescribing of those provisions of this Act the contravention of which makes a person liable to an administrative penalty, and
  - (v) information to be included in a notice of administrative penalty;
- (n) subject to section 15(2), providing for increased administrative penalties for repeated or subsequent contraventions or failures to comply, and specifying the time within which a contravention or a failure to comply is to be considered a repeated or subsequent contravention or a failure to comply of an earlier contravention or failure to comply;
- (o) specifying provisions of the regulations the contravention of which is an offence in respect of which the penalties provided for in section 26(1) and (2) apply;

- (p) defining, for the purposes of this Act, any word or expression used but not defined in this Act;
- (q) prescribing information to be provided to the public about residential builders and warranty providers;
- (r) prescribing information that must be provided by warranty providers to the Registrar;
- (s) requiring residential builders and warranty providers to disclose information relevant to a new home or to a home warranty insurance contract;
- (t) providing for one or more dispute resolution systems or processes by means of which disputes relating to the matters covered by this Act may be resolved or otherwise dealt with, including regulations
  - (i) prescribing any matter for which a dispute resolution system or process may be used;
  - (ii) governing the procedure to be followed or otherwise used in resolving or attempting to resolve a dispute;
  - (iii) governing the mechanisms to be used under the dispute resolution system or process, including
    - (A) the appointment and use of committees or other bodies to deal with disputes,
    - (B) the use of mediation and the appointment of mediators, and
    - (C) the use of arbitration and the appointment of arbitrators;
  - (iv) governing the duties, functions and powers of the Registrar, if any, in respect of a dispute resolution system or process;
  - (v) governing the remedies available under a dispute resolution system or process;
  - (vi) respecting the costs, fees and disbursements for a dispute resolution process;
  - (vii) providing for any matter that the Lieutenant Governor in Council considers advisable for carrying out the purpose and intent of this clause;

- (u) respecting any difficulty or impossibility resulting from the coming into force of this Act;
  - (v) generally for giving effect to this Act or any of the purposes or provisions of this Act.
- (2) The Minister may make regulations
- (a) exempting
    - (i) persons or categories of persons from all or any portion of this Act, including providing differently for different categories of persons,
    - (ii) a building, a class of buildings, a portion of a building or the common property, common facilities and other assets of a condominium corporation from the definition of new home in section 1(1)(s), or
    - (iii) a category of persons from the definition of residential builder in section 1(1)(dd);
  - (b) repealed 2017 c10 s20;
  - (c) respecting compliance orders, including regulations prescribing the form and contents of compliance orders;
  - (d) respecting the manner of service of compliance orders, notices of administrative penalty and other notices and documents required by this Act to be served, and the time within which service must be effected;
  - (e) respecting the discharge by the Registrar of a caveat under section 3.1(9).

2012 cN-3.2 s28;2014 c5 s17;2017 c10 s20

## **Part 7**

### **Consequential Amendments and Coming into Force**

**29** *(This section amends the Insurance Act; the amendments have been incorporated into that Act.)*

#### **Coming into force**

**30** This statute comes into force on Proclamation.

*(NOTE: Proclaimed in force, except sections 3(4) and (8) and 15(7)(b), February 1, 2014. Sections 3(4) and 15(7)(b) proclaimed in force November 18, 2020.)*









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